

AMERICAN LEGION TRAINING NEWSLETTER

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UNDERSTAND INTERGENERATIONAL COMMUNICATION FOR BETTER COLLABORATION

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Different generations may find it difficult to communicate effectively due to their varying communication preferences and perceptions. This article will examine intergenerational communication dynamics and how they impact perception.

It is important to note that each generation's unique experiences and societal trends shape their perception, resulting in different communication styles among age groups. Baby boomers favor face-to-face communication, which fosters interpersonal bonding and structured serendipity. Millennials, however, prefer instant communication, such as text messages and social media.



When considering face-to-face communication, it is important to consider its benefits, such as collaboration, innovation, shared company culture and community dedication. This type of communication may not be suitable in situations where an immediate outcome is necessary or waiting for a result is expected.

Formal communication, such as applying for a job, issuing a complaint, expressing interest in a job position or thanking someone, can be

achieved through letters. Telephone communication is ideal for situations requiring a personal touch, such as apologies, lengthy explanations or urgent matters.

Emails create a record of communication, provide logistical coordination and serve as an effective tool to recap face-to-face or telephone conversations. Text messages are ideal for quick actions, such as announcing a sale or sending a brief message.

Social media has gained popularity among millennials and Gen Z, providing more control over conversations and enhancing relationship-building.

In summary, intergenerational communication can be challenging due to different communication styles and preferences. It is crucial to comprehend the benefits and appropriate use of various communication channels – face-to-face, letters, telephone, email, text messaging and social media –

to help bridge the gap between generations, leading to more effective communication and collaboration.

Attend March Training Tuesday

The next Training Tuesday is March 28 at 7 p.m. Eastern. The discussion will be on the importance of Buddy Checks and how to conduct them. As American Legion members, our most sacred responsibility is to look out for each other and our fellow veterans. Buddy Checks is our opportunity to reconnect with veterans who may need assistance but don't know where to go or who to ask. These contacts may be made by a personal visit, phone or email, or a combination. The important part is to reach out to veterans in your community to let them know you care and can provide whatever assistance they may need. It's what we do for our battle buddies.

[Join the Training Tuesday discussion on Buddy Checks here.](#)

Basic Meeting Tips

How to make meetings count!

Here are some steps that may be helpful in conducting a meeting:

1. Set an agenda. Before the meeting, create an agenda of topics that will be discussed during the meeting. Share the agenda with all attendees before the meeting starts.
2. Introduce the meeting. Start the meeting by welcoming all attendees and explaining the purpose of the meeting.
3. Follow the agenda. Use the agenda as a guide and stick to the topics listed. Encourage attendees to stay on topic.
4. Encourage participation. Allow all attendees to have a chance to speak, and make sure everyone is given equal opportunity to voice their opinion.
5. Summarize. At the end of each topic, summarize the main points discussed and clarify any decisions or actions that need to be taken.
6. Close the meeting. Thank all attendees for their participation, and reiterate any important decisions or actions that need to be taken.

Remember that it is important to run meetings efficiently and effectively, while ensuring that all attendees feel heard and valued.

MEMBERSHIP MANAGEMENT IN MYLEGION.ORG

[MyLegion.org](https://mylegion.org) is a one-stop-shop for managing your American Legion membership.

Within the [My Account](#) section, members can easily manage their subscriptions to e-newsletters and *The American Legion Magazine*. There are a variety of e-newsletters to subscribe to such as the Dispatch, Monday Briefing, American Legion Online Update, Commander's Message, Flag Alert, Legion Riders and more. Members also can renew their membership, print a current membership card, view member-only discounts, manage their personal profile and receive information on giving opportunities. Overall, MyLegion.org provides a hassle-free way for members to stay informed on matters related to their American Legion membership, with options tailored to their preferences and needs.



THE AMERICAN LEGION BIRTHDAY

Members of the American Expeditionary Forces gathered in Paris March 15-17, 1919, for a “morale conference” that led to the creation of what would become The American Legion. Only 300 troops were expected to attend. Officially, 463 registered. Some have estimated that more than 1,000 came and went, with or without orders, during the weekend that launched 104 years of service to community, state and nation. The American Legion National Headquarters is in Indianapolis.



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ABOUT THIS NEWSLETTER

This periodic and Legionnaire-driven newsletter, produced by the Internal Affairs & Membership Division, is designed to address best practices, ideas and training that every Legionnaire needs to know to engage our membership through effective training now and into the future.

Highlighting new training ideas and resources becoming available, it will also feature essays from successful leaders and training ideas of posts, districts, departments and individuals throughout The American Legion.